

COMPLAINT PROTOCOL FOR PLAYERS AND PARENTS

1. The student-athlete discusses his concern directly with the coach(es) - **If Not Resolved**
2. The parent contacts the coach to discuss the concern - **If Not Resolved**
3. The parent, coach and student-athlete are required to meet personally - **If Not Resolved**
4. The parent and student-athlete puts the concern in writing, both sign it, and contacts the Athletic Director - **If Not Resolved**
5. The Athletic Director will present the concern to the coach and recommend possible solutions - **If Not Resolved**
6. The Athletic Director will meet with the parent, student, and coach - **If Not Resolved**
7. The Athletic Director will refer the matter to the Administration

PLEASE DO NOT CONTACT THE COACH WITH COMPLAINTS IMMEDIATELY BEFORE, DURING, OR AFTER A GAME.

PARENT ATTENDANCE AT PRACTICE REQUIRES COACHES PERMISSION.

It is NOT appropriate to engage in a discussion about roster selection, starting lineup, playing time, captains, other student-athletes and team strategy/play calling. The administration, including the Athletic Director, Principal and Superintendent will NEVER discuss or comment on the selection of the team. Team selections are solely left up to the coaching staff. Also, the coach will NEVER discuss student athletes with anyone other than the parent/guardian of the student-athlete involved. It is extremely difficult to accept that your student-athlete is not playing as much as you may hope. Coaches are professionals; they make decisions based on what they believe to be in the best interest of the team and your student-athlete.